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LG CONSUMER EDUCATION CAMPAIGN REINFORCES KITCHEN SAFETY

Consumers Urged to Use Exclusive Safety Feature on LG Electric Ranges

ENGLEWOOD CLIFFS, N.J., Feb. 6, 2025 — Home appliance leader LG Electronics USA is reaffirming its longstanding commitment to consumer safety with education initiatives focused on safe kitchen practices.

LG is encouraging consumers to use the proprietary function called “Lock Out” or “Control Lock” on its slide-in and freestanding electric ranges with front-mounted knobs. This innovative function, available since 2015 only on LG ranges, locks the cooktop heating elements from being turned on even when the knob is turned, reducing the risk of accidental activation.

As part of its efforts, LG is offering a free label reminding consumers of Lock Out/Control Lock with placement instructions for electric ranges. These labels serve as a visual reminder to activate the range’s unique safety features, helping prevent unintended contact. Consumers can find detailed instructions on using the patented Lock Out/Control Lock innovation, as well as an instructional video at LGcares.com.

“The home appliance industry’s top priority is to design appliances that are as safe as they are useful. When safety tips, advisories or service upgrades are offered, consumers can trust that the manufacturer is presenting the most current information to help you stay safe and have a positive experience while using their product,” said Kelly Mariotti, president and CEO of the Association of Home Appliance Manufacturers.

Additional kitchen cooking safety tips recommended by LG include:

- Keeping stovetops clean and clear, including removing potholders when not in use and keeping your equipment free of grease and dust.
- Staying in the kitchen when cooking to keep an eye on your stovetop.
- Keeping children and pets away from range knobs.



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- Ensuring all knobs are in the “off” position after cooking and especially before leaving home or going to bed.
- Avoiding placing objects on the range when not in use.
- Ensuring proper ventilation, regardless of whether your range is electric or gas.

LG electric ranges are also equipped with additional safety features, including a “Burner On” indicator light, an audible alert when the knob is turned, and a “Hot Surface” indicator light. These measures, combined with the label reminding of the Control Lock/Lock Out function, provide multiple layers of protection to promote safe range operation.

“At LG, consumer safety and satisfaction are our top priorities,” said LG Electronics USA Senior Vice President John I. Taylor. “We are committed to providing consumers with the knowledge, tools and resources they need to create a safe environment to use our smart home solutions. We encourage all LG range owners to familiarize themselves with and use the full suite of safety features our appliances offer.”

To request a free label and for additional information, LG electric range owners may wish to visit www.lg.com/us/support.

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About LG Electronics USA

LG Electronics USA Inc., based in Englewood Cliffs, N.J., is the North American subsidiary of LG Electronics Inc., a smart life solutions company with annual global revenues of more than \$60 billion. In the United States, LG sells a wide range of innovative home appliances, home entertainment products, commercial displays, air conditioning systems and vehicle components. LG is an 11-time ENERGY STAR® Partner of the Year. www.LG.com.

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